**1. Send system to panel option**

A pop up box (Uploading system to panel) will appear when send to panel is selected, this option doesn’t open in the centre and is off at the 5 o'clock position on the screen. This pop up when pressed opens up another identical box immediately after pressing which also requires accepting before the tools will send to the panel. The time and date also sends over correctly.

**Fault replication process**

Click send System to panel > Popup box will open (click accept) > popup box will open (click accept again) > tools will send to panel.

This is what it says when I upload a default just opened up version of the tools to the panel, I have the 1 loop option set:

A screenshot of a computer error

AI-generated content may be incorrect.

 But when I download to tools from the panel this pops up, im currently using a 1 loop panel and have the 1 loop option set in the tools.

A screenshot of a message

AI-generated content may be incorrect.

**2.** After the tools have received the panel data the option for panel size 1 or 2 loop goes away and there is no way to change it back to 2 loop. When sending this config back to the panel the popup for sending system to panel no longer shows. Im guessing because the tools now know the panel as the config being sent is 1 loop.

If it’s the same in the old tools then its probably fine, it just seem like something that could be useful in case you wanted to save the config to upgrade to a new panel

**3.** The volume and mode are over lapping each other on the  CAST PRO OpHt T or on the CAST PRO OpHt T/C and the same on the Voice version of these CAST PRO’s.

**4.** Also just a side point isn’t the CAST PRO OpHt (T),(T/C),(V) just a CAST PRO MULTI with a sounder? Should they not be labelled as multi with the corresponding Alarm devices ((T),(T/C),(V))  added at the end.

**5.** A minor one, when you're sending the system to the panel, the progress pop-up box says that I am sending Loop 2 Device twice on my 1-loop panel.

I assume the first loop 2 device is the mis-named loop 1.

The progress box also says its sending all the devices for loop 2 to a 1-loop panel. Could this be the reason for Customer 1 having problems on the Apollo XFP?

**6.** All settings in the device config page do not transfer over to the Loop 1 config page and vice versa

Changing a device's zone or group in the device details page does not change it in the Loop 1 config page

This is a pretty major fault as its causing sounder groups to not work correctly.

**Replicating fault**

Setting (MCP DEVICE 3) to zone 2 and setting a (CASTPRO HtOp) to zone 2 and group 2 > set zone 2 to only sound Group 2 > if loop 1 and device details config on these devices aren’t identical to one another = all sounders will sound.

                                                                                                                                                                                                                                         If loop 1 and device details configs are identical on these devices = only sounder group 2 (CASTPRO HtOp) will sound.

**7.** More information on the C&E fault. The old tools receives the C&E correctly and the new tools aren’t getting all the information. Ill attach the images to this email.

A screenshot of a computer

AI-generated content may be incorrect.